

Mushroom Design Privacy policy

I am based in the UK. This policy describes how and when I collect, use and share information when you purchase an item from me, contact me, or otherwise use my services through www.mushroomjewellerydesign.co.uk

1 Information I collect.

To fulfil your order, you must provide me with certain information, your name, email address, postal address, payment information and the details of the piece of jewellery you are ordering. Where a custom order is placed you may provide me with additional personal information if you contact me directly.

2 Why I need your information and how I use it.

I rely on a number of legal basis to collect, use and share your information including:

- as needed to provide my services eg. when your information is used to fulfil an order, settle a dispute provide customer support;
- when you have provided your affirmative consent, which you may revoke at any time.
- if necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your purchases as required by tax law; and
- as necessary for the purchase of my legitimate interests , if those legitimate interests are not over ridden by your rights or interest such as providing and improving my services. I use your information to provide the service you requested and in my legitimate interest to improve my services.

3 Information sharing and disclosure.

Information about my customers is important to Mushroom Design. I share your information for very limited reasons and in limited circumstances, as follows;

- service Providers. I engage certain trusted third parties to perform functions and provide services to my shop , such as Royal Mail. I will share your personal information with these third parties, but only to the extent necessary to perform these services.
- Compliance with laws. I may collect, use, retain, and share your information if I have good faith belief that it is reasonably necessary to : (a) respond to to legs process or to government requests (b) enforce my agreements, terms and policies; (c) prevent, investigate , and address fraud and illegal activity, security and technical issues; or (d) protect the rights, property, and safety of my customers, or others.

4 Data retention

I retain your personal information only for as long as necessary to provide you with my services as described in my Privacy Policy. Once n order placed through my website is completed that information is deleted.

5 Transfer of Personal Information Outside the EU

No information is transferred outside the EU.

6 Buyers rights' regarding the use of of personal information and contact details.

If you reside in certain territories, include the EU, you have a number of rights in relation in relation to your personal information. While some of these rights apply generally, certain rights only apply in certain limited cases. These rights are described below:

- Access. You may have the right to access and receive a copy of personal information I hold on you by contacting me using the contact information below.
- Change, restrict, delete. You may also have right to change, restrict my use of, or delete your personal information. Absent exceptional circumstances (eg where I am required to store data for legal reasons). I will generally delete your personal information on request.
- Object. You can object to (1) my processing of some of your information based upon my legitimate interests and (2) receiving marketing messages from me after providing your express consent to give them. In such cases, I will delete your personal information unless I have compelling and legitimate grounds to continue using that information if it is needed for legal reasons.
- Complain. If you reside in the EU and wish to raise a concern about my use of your information (and without prejudice to any other rights you may have), you have the right to contact to do so with your own data protection authority.

How to contact me.

For the purpose of EU data protection law, I, Alastair Scargall, am the data controller of your personal information. If you have any questions concerns, you may contact me at alastair.scargall@sky.com. Or you may mail me at:

Alastair Scargall - Harrisons Barn - North Street - Winterton - North Lincolnshire - DN159QN
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